

FRONT OF HOUSE VOLUNTEER

We want our audiences to enjoy their visits to the Regal Theatre from start to finish, and the support of our Front of House Volunteers makes all the difference to their experience. In this role you will greet visitors entering the auditorium, check their tickets, sell programmes, and guide people to their seats to enjoy the show. Should we need to evacuate the theatre during a performance, the Front of House Team are responsible for ensuring all audience members vacate the theatre quickly and safely.

What's involved?

- Providing a warm friendly welcome to all our visitors
- Checking tickets, selling programmes, guiding people to their seats and helping with any queries
- Dealing with any incidents, or referring issues to the Front of House Manager
- At the end of the performance: collecting donations, ensuring the auditorium is clean, tidy, and ready for the next performance by checking round seats and picking up rubbish or any belongings left behind
- Being familiar with the emergency evacuation procedures and following them as directed

This role will suit people who.....

Enjoy meeting and helping people, are confident, outgoing, and able to communicate in a friendly and helpful way. This role can be physically demanding, so a reasonable level of fitness is required.

What's in it for you?

- Working in the theatre and being part of a friendly and dedicated team that keeps The Regal open and running for the community
- Making friends, and meeting and helping a wide variety of people
- Making a positive difference to everyone's theatre experience by helping them enjoy their night out
- When everyone is settled **you also get to see the show**

Additional Information

Place of work:	In and around the auditorium of the Regal Theatre
Time commitment:	Shifts, usually in the evening, average around 4 – 4 ½ hours
Report to	Front of House Manager
Training	You will receive full training

This role is purely voluntary and this arrangement is not meant to be a legally binding or an employment contract