

The Regal Theatre

Our amazing community theatre run entirely by volunteers



All that's missing is U !

Front of House Team Member Role Profile

We want our audiences to enjoy their visits to the Regal Theatre from start to finish, and the support of our Front of House volunteers makes all the difference to their experience - checking tickets, selling programmes, and guiding them to their seats. Should we need to evacuate the theatre the Front of House Team is responsible for ensuring audiences vacate the theatre safely.

What's involved?

- Providing a warm friendly welcome to all our visitors.
- Checking tickets, selling programmes, guiding people to their seats and helping with any queries.
- Dealing with incidents; referring issues to the FOH Manager.
- At the end of the performance: collecting donations; ensuring the auditorium is clean, tidy, and ready for the next performance.
- Being familiar with the emergency evacuation procedures and following them as directed.

This role will suit people.....

Who enjoy meeting and helping people, are confident, outgoing, and able to communicate in a friendly and helpful way. This role can be physically demanding, so a reasonable level of fitness is required.

What's in it for you?

- Working in the theatre and being part of a friendly and dedicated team that keeps The Regal open and operating for the community
- Making friends, and meeting and helping a wide variety of people
- Making a positive difference to everyone's theatre experience by helping them enjoy their night out
- When everyone is settled **you also get to see the show!**

Additional Information

Place of work:	In and around the auditorium of The Regal
Time commitment:	Shifts are usually in the evening and average around 4-4½ hours
Report to:	Front of House Manager
Training:	You will receive full training

How to apply to be a volunteer

If you would like to become a volunteer at The Regal Theatre, please complete an Expression of Interest Form (available from the Box Office), contact us through the website www.regaltheatre.co.uk/volunteer/ or email volunteer@regaltheatre.co.uk

All roles with The Regal Theatre are purely voluntary and any arrangements to volunteer are not meant to be legally binding or an employment contract